Daniel Padilla

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CERTIFICATES

- Google Cyber Security Certificate
- Mastercard Cybersecurity Job Simulation
- Skills include Cyber Security Risk Management, Cyber Security Audit, Asset Management, Identity and Access Management (IAM), Security Education and Awareness, Data Loss Protection (DLP), Incident Response, Third Party Risk Management.

EXPERIENCE

CityBase, Chicago, IL

Site Reliability Engineering

- Conducted phishing campaigns and provided security training using KnowBe4
- Gathered evidence and coordinated with auditors to complete PCI 4.0, SOC 2, and SOC 3 audits
- Created and monitored Grafana dashboards for network activity on applications
- Configured Snyke for vulnerability scanning of GitHub projects
- Maintained and monitored endpoints with CrowdStrike for intrusion detection and response

Guaranteed Rate, Chicago, IL

Helpdesk Tier 2

- Managed, monitored, and maintained support ticket quality control via ServiceNow
- Developed and maintained comprehensive documentation to support procurement and inventory management processes.
- Provided strategic support for IT infrastructure, including network performance and equipment purchasing, ensuring alignment with business needs.

Uber, Chicago, IL

IT Support

- Coordinated the acquisition of new IT equipment for expanding facilities, utilizing the Coupa portal for efficient order processing.
- Supported global operations by managing access to systems and applications, optimizing resource allocation across departments.

PROJECTS

CrowdStrike Automation

Designed and implemented an automated solution to manage the Falcon Sensor app deployment on Mac and Linux systems. Scheduled a daily Bash script that verified the installation and operational status of the Falcon Sensor. If absent or inactive, the script retrieved and installed the Debian package from an AWS S3 bucket. It then activated the agent using the organization's license number, ensuring continuous device tracking and security management through Crowdstrike.

https://padilla.cloud - AWS Services Automation

My resume is securely hosted as a static website on an AWS S3 bucket, with the source code maintained in a GitHub repository. I've implemented an automated deployment pipeline using AWS CodePipeline to push updates from GitHub to S3 whenever changes are merged into the main branch. To enhance security and prevent direct access, I've configured Route 53 to connect my custom domain exclusively to a CloudFront distribution. This setup ensures that all traffic to the site flows through CloudFront, providing robust security measures and enabling automatic updates to my personal website upon merging branches..

January 2020 - Present

August 2019 - January 2020

January 2018 - August 2019